# **Student Services**

Student Services offers a range of personal supports to students throughout their time at university. Full details of all of the services and how to access them can be found on our <u>website</u>, or click on any of the links below:

- <u>Student Counselling</u>
- Student Health Centre
- <u>Student Support Officer</u>
- <u>Student Helpdesk</u>
- <u>Student Support Hub</u>
- Homefinder Service
- <u>Student Budgeting Advisor</u>
- <u>Chaplaincy Service</u>
- <u>Crèche</u>

The Student Services Centre is located on the North Campus of the University behind the John Hume building. It is attached to MAP lodge. 'Student Services' is written on the front of the building above the doors, there are coloured cogs with the names of the services on the windows, and the handrail at each side of the building is painted yellow.

## Counselling | Maynooth University

The team of professional Counsellors are available to students year-round and can be contacted by requesting a callback through the website. The team offer a confidential, free of charge, counselling service.

Details on how to access counselling are available on the website, where you will also find a vast number of self-help resources and other useful materials

The Counselling service is located on the top floor of the Student Services building, North Campus (behind John Hume building).

## Student Health Centre | Maynooth University

Our Student Health Centre Service is a Doctor, General Nurse and Mental Health Nurse Advisor led service, which is free of charge for students. Some charges may apply for specific treatments.

Amy is the receptionist and will be happy to book an appointment with the Doctor or Nurse(s) if you wish. She can be contacted at the above telephone number.

The Student Health Centre is located on the ground floor of the Student Services building, North Campus (behind John Hume building).

## Student Helpdesk | Maynooth University

The Student Helpdesk is available for all students to connect with throughout the year. You may contact the team for any type of query, from directions and facilities, to support services and help with big or small concerns. Regardless of what the query is, the team will offer a welcoming space and endeavour to help.

The Student Helpdesk is located on the ground floor of the John Hume building opposite Londis, North Campus.

### Student Support Officer | Maynooth University

The Student Support Officer offers one to one meetings with students and provides personal and practical advice and guidance. Students wishing to make an appointment with the Student Support Officer should visit the <u>webpage</u> use the booking tool.

The Student Support Officer is located on the ground floor of the Student Services building, North Campus (behind John Hume building).

#### Student Support Hub | Maynooth University

The Hub is the central reception of Student Services. The team offer students guidance and information on the supports available and how to access them.

The Hub also manages the emergency short term loan facility. Students who require short-term emergency loan of up to €50.00 (repayable) or assistance by way of Food Vouchers should contact the Student Support Hub directly at the above email address.

The Student Support Hub is located on the ground floor of the Student Services building, North Campus (behind John Hume building).

### Home Finder Service | Maynooth University

The Homefinder service is ran from Student Support Hub on the ground floor of the Student Services building, North Campus (behind John Hume building). It is an information-based service.

Homefinder also operates <u>Studentpad</u>, where students can connect with local homeowners and landlords to find accommodation for the academic year. Please note the listings on <u>Studentpad</u> are NOT vetted by Maynooth University. You can contact the email address above for any Homefinder or Studentpad enquiries.

### Student Budgeting Advice Service - Money Matters | Maynooth University

The Student Budgeting Advisor offers students advice and guidance on their financial situation, budgeting for college, student grant applications and assistance in exploring whether there are financial supports available to them.

The Student Budgeting Advisor offers consultations with students during the academic year. There is a wide range of questions and answers on the website, along with information on how to arrange a 1:1 appointment.

The Student Budgeting Advice Service is located on the ground floor of the Student Services building, North Campus (behind John Hume building).

### Chaplaincy | Maynooth University

The university Chaplain, Ciarán Coughlan, is available to support students and offers a friendly, approachable, and non-judgemental listening ear. There are regular events organised by the service for students to connect and feel part of the campus, such as Yoga, Book Clubs, Coffee Clubs. Visit the website above to see what events are available and how to register for them. Students can arrange to speak 1:1 with the Chaplain by making contact through the phone or email above.

The Chaplaincy service is located in Room 39 of the Arts Building.

### Crèche Facilities | Maynooth University

A purpose-built crèche is located on the North Campus. The Crèche caters for children of students and staff from 1 year to 5 and half years. Visit the website above for full details including rates, and to take a virtual tour of the facilities.

The Crèche is located next to Rye Hall on North Campus.

## Where can I get help with...

- Academic Advice <a href="https://www.maynoothuniversity.ie/centre-teaching-and-learning/academic-advisory-office">https://www.maynoothuniversity.ie/centre-teaching-and-learning/academic-advisory-office</a>
- Programme Advice <u>https://www.maynoothuniversity.ie/programme-advisory-office</u>
- Transferring to another programme <u>https://www.maynoothuniversity.ie/admissions-office</u>
- Exam timetable <u>https://www.maynoothuniversity.ie/exams</u>